Add current customer sentiment custom field to a screen

Feature Guide AI Insights · https://izymes.com/docs/ai-insights-add-current-customer-sentiment-custom-field-to-a-screen/

You can control which screens the current customer sentiment field will appear on when an issue is created, edited or transitioned through workflow. Follow these steps to change which screens the custom field is associated with:

1. Click the Settings cog icon located top right of screen.
2. Under Fields click Custom Fields.
3. Search for the Customer sentiment field and click Associate to Screens.
4. Check the screens on which you want to display the customer sentiment.
5. To add more screens or remove screens, click a field’s screens link and then click Screens > Add or remove associated screens

The new issue view uses the View issue screen scheme to determine which fields to show. To add or remove a custom field, head to your project, Choose Settings > Screens, then select the View issue screen scheme and remove the field.

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